



5 Tips to Providing Remote Care

This is an extra resource to go along with the original article:

[What is telehealth?](#)

Virtual visits and other types of remote care can save you and your patients time and money. But to be effective, they need to be done right. Before you venture into offering virtual visits, read these 5 tips:

1. Use electronic intake forms

Make sure you and your patients are prepared well for the appointment. To do so, send your patients detailed intake forms asking about symptoms, history, and current medication usage.

2. Make sure you can depend on your technology

A spotty connection will make for a poor, inefficient virtual visit. Test out your technology first to ensure your appointment is effective.

3. Share your notes

Share notes from your appointment with your patient, again using an electronic forms system. That helps to ensure there's solid follow-up.

4. Be thorough about follow-up

What does the patient need to do to ensure solid follow-up after your appointment? Make another appointment? Get testing done? Purchase medications? Make sure your patient knows what to do following the virtual visit.

5. Be friendly

Because a virtual visit is, well, virtual, make an extra effort to be warm and friendly. That point of personal contact is critical to quality healthcare.