

Creating employee protocol: Keep your staff satisfied and effective

Hiring a new employee always feels like a bit of a risk. Your new staff member may have great references, experience, and make a pleasant first impression. But you won't really know how he or she performs until that first shift.

Here's a quick checklist to make sure you pick the right person for the job and do a good job of training and transitioning your new hires.

1. Has the candidate provided at least two references?

YES	N	0

- Does the candidate have any work experience in healthcare or in a related (customer service/hospitality) field?
 YES NO
- Has the candidate displayed a friendly and teachable manner? YES _____ NO _____

If you answered "YES" to the above questions, congratulations! You may have found your new hire. Now for training....

- Have you provided your new hire with employee protocol, and reviewed critical information with him/her? YES ______ NO _____
- 5. Have you given your new hire an opportunity to ask questions? YES _____ NO _____
- 6. Is your new hire educated about HIPAA requirements? YES _____ NO _____
- Is your new hire trained to use EMR (electronic medical records)? YES ______ NO _____
- 8. Have you reviewed your practice's mission statement/overall vision with your new hire? YES _____ NO _____