

This is an extra resource to go along with the original article: <u>Is your practice suffering from "double work"?</u>

You might think that you're running your office as efficiently as possible—but you may be wasting time and resources without knowing it. Here are a few questions that will help you identify potential flaws in efficiency:

Fill in the blanks.

1. My administrative staff consists of _____ people.

If your staff exceeds 2-3 people, consider how you can cut down. You may even be able to rely on one admin person!

True or false?

2. We have frequent miscommunications regarding paperwork at the practice.

T____ F____

If true, consider switching to electronic medical records.

3. Scheduling and confirming appointments typically takes an entire admin person.

T _____ F _____

If true, consider using text messaging to schedule and confirm appointments.

4. Administrative tasks are keeping me from reaching my goals.

T _____ F _____

If true, consider how you might make more space for time and financial resources by cutting down on administrative tasks.